## FEEDBACK REPORT 2018-2019

VTM NSS College, Dhanuvachapuram, is committed to continuous improvement. To ensure the institution's growth and maintain high standards, the Internal Quality Assurance Cell (IQAC) regularly collects and analyzes feedback from students. By actively seeking and implementing feedback-driven improvements, the college strives to provide an exceptional learning experience for its students and contribute positively to the community.

To gain a comprehensive understanding of the curriculum's effectiveness as well as the infrastructural facilities feedback was collected from students. This valuable input provided insights into the relevance, coherence, and impact of the curriculum on the overall learning experience.

The collected data was analyzed using statistical tools and visually represented to facilitate clear interpretation. The goal of this analysis is to drive continuous improvement in curriculum design, delivery and infrastructural facilities. By aligning educational practices with the institution's mission, VTM NSS College aims to provide an exceptional learning experience that fosters academic excellence and holistic student development.

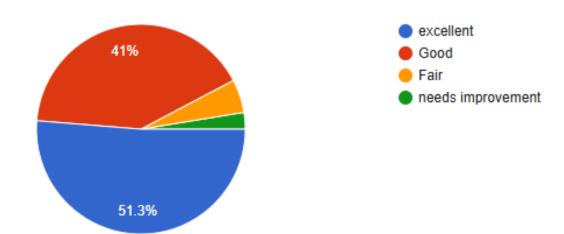
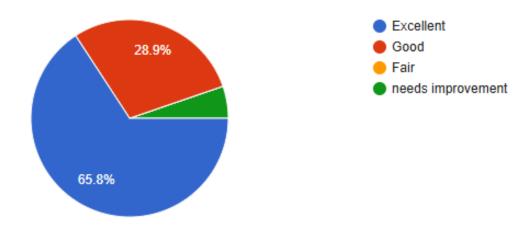


Figure 1: How will you rate the course contents and curriculum?

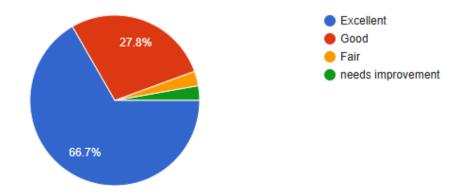
Over half of the respondents found the course content and curriculum to be exceptional reflecting strong approval and suggests that the material aligns well with learners' expectations and goals. A significant portion, over two-fifths of the respondents, rated the content as good.

Figure 2: How will you rate the teaching methodology of the college?



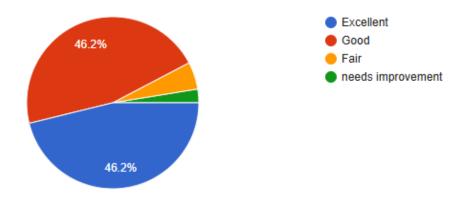
A significant majority of respondents rated the teaching methodology as excellent. This indicates a strong endorsement of the teaching practices, highlighting their effectiveness and alignment with student needs. The majority of ratings (Excellent + Good = 94.7%) reflect strong approval of the teaching methodology. However, the presence of lower ratings, though limited, suggests there is room for continuous improvement to address diverse learning preferences and needs.

Figure 3: How will you rate the effectiveness of Bridge course offered?



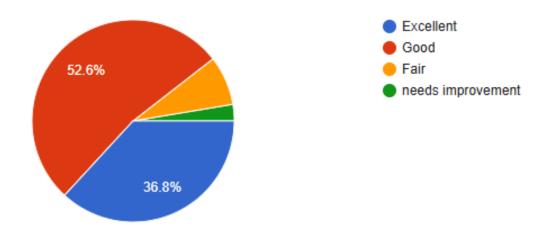
A majority of respondents rated the effectiveness of the bridge course as excellent. This indicates that more than two-thirds of participants found the course highly impactful in meeting its objectives. Over a quarter of the respondents rated the course as good. This is a positive outcome, suggesting that the course was well-received, but there might be minor adjustments needed to elevate this group's experience to an excellent rating.

Figure 4: How will rate the student centric approach adopted in the Institution.



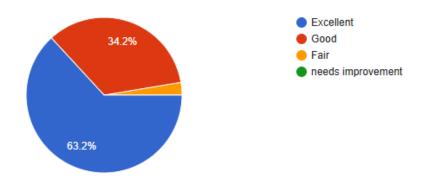
The pie chart illustrates the ratings received for the student-centric approach at VTM NSS College. The majority of respondents, 46.2%, rated it as Excellent. Another 46.2% considered it Good. A smaller percentage, 7.3%, rated it as Fair, and only 0.3% felt it needed improvement.

Figure 5: Efficiency of grievance redress mechanism



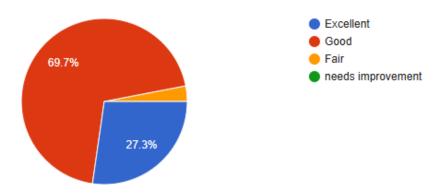
The majority of respondents, 52.6%, rated efficiency of grievance redress mechanism as Excellent. Another 36.8% considered it Good. A smaller percentage, 10.6%, rated it as Fair. This indicates a generally positive perception of the grievance redress mechanism's efficiency at the college.

Figure 6: Transparency in internal exam evaluations and CE mark preparations.



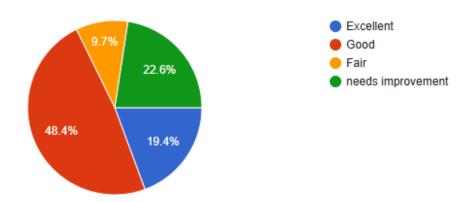
The pie chart illustrates the ratings for transparency in internal exam evaluations and CE mark preparations at VTM NSS College. A significant portion of respondents, 63.2%, rated it as Excellent. Another 34.2% considered it Good. A small percentage, 2.6%, rated it as Fair. This indicates a generally positive perception of transparency in internal exam evaluations and CE mark preparations at the college.

Figure 7: Opportunities for extracurricular activities/NCC/NSS/Sports



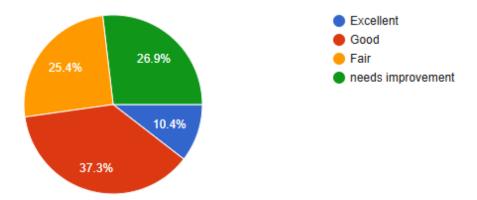
The majority of respondents, 69.7%, rated opportunities for extracurricular activities/NCC/NSS/Sports as Excellent. Another 27.3% considered it Good. A small percentage, 3%, rated it as Fair. This indicates a generally positive perception of the opportunities for extracurricular activities, NCC, NSS, and Sports at the college.

Figure 8: How will you rate the sports facilities inside the campus?



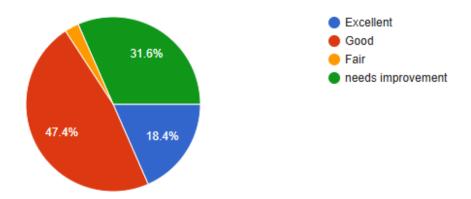
While a significant portion of respondents (68.1%) rated the sports facilities as good or excellent, a notable 22.6% felt that there is room for improvement. This suggests that while the college has made efforts to provide adequate sports facilities, there is still potential to enhance them to better meet the needs of students and promote a healthy active lifestyle.

Figure 9: How will you rate the toilet facilities of the college?



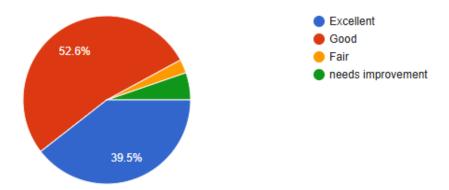
26.9% of respondents felt that the toilet facilities need improvement while 25.4% of respondents rated the toilet facilities as fair. Overall, while a significant portion of respondents (47.7%) rated the toilet facilities as good or excellent, a notable 26.9% felt that there is room for improvement. This suggests that while the college has made efforts to provide adequate toilet facilities, there is still potential to enhance them to better meet the needs of students and maintain a clean and hygienic environment.

Figure 10: How will you rate the internet facilities inside the campus?



While a significant portion of respondents (65.8%) rated the internet facilities as good or excellent, a notable 31.6% felt that there is room for improvement. This suggests that while the college has made efforts to provide adequate internet facilities, there is still potential to enhance them to better meet the needs of students for research, online learning, and communication.

Figure 11: Your experience with the college office on various student related matters.



39.5% of respondents rated the experience as excellent. 52.6% of respondents rated the experience as good. Overall, a significant majority of respondents (92.1%) rated their experience with the college office as good or excellent. This suggests that the college office is generally effective in addressing student-related matters and providing satisfactory services.



## **ACTION TAKEN REPORT 2018-2019**

After assessing the feedback from students, IQAC submitted a detailed report to the college Principal and the college council for consideration. The college council carefully reviewed various suggestions and concerns raised by students and proposed appropriate actions. Based on the feedback report, the college implemented the suggested measures to address the identified issues and grievances.

- ➤ Decision to make necessary steps to enable wifi/LAN accessibility in more classrooms or areas of the campus are taken.
- > Decision to increase internet band width is taken
- > Decisions are taken to regularly clean restrooms of students.
- Instructions are given to ensure the working of facilities like pad vending machines and incinerators in the girls' restrooms.
- Decision is taken to subscibe more e-journals in college library.
- Decided to renovate existing sports grounds and courts to ensure better usability and safety.
- > Decision to organizing regular coaching sessions and practice camps was taken to enhance sports opportunities.
- > Implemented regular mentorship programs for better student support.
- > Set up more clean drinking water facilities and improved sanitation.
- > Increased the frequency of cultural and extracurricular activities.

